

BILEING DATE

City of Fountain Valley
Attn: Water Billing
PO. Box 8030 • Fountain Valley, CA $92728-8030$ * AUTO PAY - DO NOT PAY * (714) 593-4420

## SERVICE

 ADDRESS| PLEASE RETURN THIS PORTION WITH | PLEASE PAY THIS |  |
| :--- | :--- | :--- | :--- |
| YOUR PAYMENT IN THE ENCLOSED ENVELOPE | AMOUNT NOW DUE | BANK DEBTT |

FOUNTAIN VALLEY CA 92708

TEAR OFF BEFORE MAILING
PLEASE
DO NOT DELAY PAYMENT
If there is a question concerning your bill, please call for an explanation. If an adjustment is in order, credit will be authorized.

Fountain Valley City Hall is the only authorized paying station.

Make checks payable to the:
City of Fountain Valley

HANDY PHONE LIST ON REVERSE $\overline{\text { DETACH CARD AT PERFORATION - KEEP THIS PORTION FOR YOUR RECORDS - SEE IMPORTANT INFORMATION ON REVERSE }}$

## STATEMENT FOR SERVICE AT:



# City of Fountain Valley 

10200 Slater Avenue
Fountain Valley, CA 92708-4794
(714) 593-4420

Attn: Water Billing
P.O. Box 8030

Fountain Valley, CA 92728-8030

BILLING DATE
06/15/2010

RATE SCHEDULE R

ACCOUNT NUMBER
USAGE COMPARISON

LAST YEAR SAME PERIOD: DIFFERENCE:
$04 / 09 / 10$ 06/09/10
37
61

R METER \#
\% INCREASE / DECREASE:
37

CURRENT READ: $\because \cdots 127$
PRIOR READ:
90
WATER UNITS USED: 37


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PRIOR BALANCE 8.16
PAYMENTS AS OF 04/26/10 8.16-
ADJUSTMENTS N.0.00
PENALTIES 0.00
WATER 75.48
TRASH - $29.66 \ddots% 29.66
METER FEE 1' 13.30
SEWER RESID 1" }\because\because\because%, 9.6
RECYCLING FEE $6.00%6.00
AMOUNT DUE:
                                    $134.04
    * DO NOT PAY - BANK DEBIT *
WE WILL DEBIT YOUR CHECKING ACCOUNT
13 DAYS FROM THE BILLING DATE
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OBSERVED SOURCES OF WATER POLLUTION SHOULD: BE REPORTED
DURING BUSINESS HOURSTO EITHER THE CITY OF FOUNTAIN
VALLEY!S WATER POLLUTION HOTLINE AT (714)593-4441, OR THE
COUNTY OF ORANGE 24-HOUR WATER POLLUTION HOTLINE AT
(877)897-7455
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City of Fountain Valley

Animal Contro
Building Department Cable TV
Chamber of Commerce City Council
Recreation Center
Community / Senior Center
Crime Prevention
Vector Control
Drug Crime Line (Anonymous) General City Information Graffiti Report Line 593-4600 Household Hazardous Waste 834-6752
Job Line 593-4409

Library 962-1324
Police Information 593-4485
Post Office 966-0595
Trash \& Recycling Service
Water Service Information Billing Inquiry M-F 8-5 p.m. 593-4420
Emergency-After Hours 593-4485
EMERGENCY POLICE \& FIRE 9-1-1

## REGULATIONS REQURE WE INCLUDE THE FOLLOWING INFORMATION ON OUR BILLS

- THIS BLL IS DUE AND PAYABLE UPON PRESENTATION.
- NONPAYMENT WILL RESULTT IN ONE OR MORE OF THE FOLLOWING FEES:
- The addition of a late charge
- The addition or alisconnection charge
- The addition of reconnection charge
- The addition of an emergency reconnection charge after 3 pm
- The addition of a deposit equal to the sum of the last two bills


## CITY HALL HOURS: MONDAY-THURSDAY 7 am to 5 pm

 Closed alternate fridays
## Water Services

Requests for service and billing inquiries are taken between the hours of 8am and 5pm Monday thru Thursday by calling 714-593-4420. Closed alternate Fridays.

Regular connection/reconnection services are provided between the hours of 8am and 3pm.
Emergency connection/reconnection services are provided between the hours of 3pm and 8pm Monday thru Friday; 8am to 8pm on Saturday and 8am to $6: 30 \mathrm{pm}$ on Sundays by calling 714-593-4485.

Questions or disputes over the charges on your bill must be made prior to the due date to avoid late fees.

All payments not received prior to 5pm on the due date shown on the bill will be sent a late notice and charged a late fee. Do not mail a payment on the due date, as post marks will not be accepted as proof of timely payments.

If full payment is not received by the shut off date shown on the late notice, the account will be scheduled for disconnection. To reinstate service all fees assessed must be paid in full.

A 24-hour night depository is available adjacent to the front door of City Hall.

## Trasha Recycling Services

The City contracts with Rainbow Disposal for trash and recycling services. For a missed pickup or special services, call them directly at 714-847-3581. For questions regarding Holiday scheduling call or visit at www.rainbowdisposal.com.

## Alamm Permit

Fountain Valley Municipal Code requires any residence or business with an alarm system must obtain a permit.

Water Pollution Holline: 877-89SPILL

