

**SAN GABRIEL VALLEY WATER COMPANY
-CONSUMER CONFIDENCE REPORT-
-YEAR 2019-**

**This report contains important information about your drinking water.
If necessary, have someone who understands it translate or explain it to you.
Este informe contiene información muy importante sobre su agua potable.
Si, necesario, tradúzcalo o hable con alguien que lo entienda bien.**

此份有关你的食水报告, 内有重要资料和讯息, 请找他人为你翻译及解释清楚。

The source of water provided to San Gabriel Valley Water Company's customers, except those located in the Whittier/Santa Fe Springs area, was groundwater produced from the Main San Gabriel Basin. The source of water provided to customers in the Whittier/Santa Fe Springs area south of Beverly Boulevard was a blend of groundwater from the Main San Gabriel Basin and the Central Basin.

All water samples were collected by state-certified employees of the water company or independent engineering firms. Samples were analyzed by state-certified independent laboratories and the results were forwarded to the State Water Resources Control Board ("State Board"), Division of Drinking Water. The following report provides detailed information about the quality of the water delivered to customers. The water supplied by San Gabriel Valley Water Company complies with all state and federal safe drinking water standards and regulations.

DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER

Primary Standards							
Microbiological	Units	PHG (MCLG)	MCL	Highest Percentage of Positive Samples Collected	Sample Year	Likely Source of Detected Constituent	
Total Coliform Bacteria	%	(0)	5% (a)	1.03%	2019	Naturally present in the environment	
Radiological							
Water Quality Constituent	Units	PHG (MCLG)	MCL	Range	Average	Sample Year	Likely Source of Detected Constituent
Gross Alpha	pCi/L	(0)	15	ND - 10.10	2.00	2011-19	Erosion of natural deposits
Uranium	pCi/L	0.43	20	ND - 10.00	3.23	2012-19	Erosion of natural deposits
Inorganics							
Aluminum (b)	ppb	600	1000	ND - 74.00	2.24	2017-19	Erosion of natural deposits
Arsenic	ppb	0.004	10	ND - 2.90	1.48	2017-19	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Barium	ppb	2,000	1,000	ND - 210.00	60.61	2017-19	Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits
Fluoride	ppm	1	2	0.16 - 0.91	0.37	2017-19	Erosion of natural deposits; discharge from fertilizer and aluminum factories
Nitrate (as Nitrogen)	ppm	10	10	ND - 7.60	5.36	2017-19	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Organics							
Tetrachloroethylene	ppb	0.06	5	ND - 0.81	<0.50	2019	Discharge from factories, dry cleaners, and auto shops (metal degreaser)
Trichloroethylene	ppb	1.7	5	ND - 0.61	<0.50	2019	Discharge from metal degreasing sites and other factories.
Secondary Standards (Aesthetic Standards)							
Aluminum (b)	ppb	NS	200	ND - 74.00	2.24	2017-19	Erosion of natural deposits
Chloride	ppm	NS	500	3.80 - 120.00	37.77	2017-19	Runoff and leaching from natural deposits
Color	units	NS	15	ND	ND	2019	Naturally-occurring organic materials
Odor-Threshold	units	NS	3	1.00	1.00	2019	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	320.00 - 1100.00	617.19	2017-19	Substances that form ions when in water
Sulfate	ppm	NS	500	16.00 - 200.00	61.88	2017-19	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	170.00 - 610.00	337.14	2017-19	Runoff and leaching from natural deposits
Turbidity (c)	NTU	NS	5	ND - 0.40	<0.10	2019	Soil runoff
Additional Constituents (Unregulated)							
Alkalinity (CaCO ₃)	ppm	NS	NS	140.00 - 230.00	181.84	2017-19	Unknown
Calcium	ppm	NS	NS	28.00 - 103.00	65.28	2017-19	Unknown
Chlorodifluoromethane	ppm	NS	NS	ND - 0.14	<0.08	2015	Unknown
Cobalt	ppb	NS	NS	ND - 1.30	<1.00	2015	Unknown
Hardness (CaCO ₃)	ppm	NS	NS	83.00 - 340.00	223.73	2017-19	Runoff and leaching from natural deposits
Hexavalent Chromium	ppb	NS	NS	ND - 8.40	3.14	2015-19	Naturally-occurring metal; industrial byproduct
Magnesium	ppm	NS	NS	310 - 26.00	14.48	2017-19	Unknown
Molybdenum	ppb	NS	NS	1.30 - 8.10	3.61	2015-19	Unknown
Perfluorobutanesulfonic Acid (PFBS)	ppt	NS	NS	ND - 8.70	1.74	2019	Man-made substances used in surface coatings and protectant formulations. Discharge of runoff from fire training/response sites, industrial sites, landfills and wastewater treatment plants.
Perfluoroheptanoic Acid (PFHpA)	ppt	NS	NS	ND - 1.90	<1.70	2019	
Perfluorohexanesulfonic Acid (PFHxS)	ppt	NS	NS	ND - 4.70	<1.70	2019	
Perfluorononanoic Acid (PFNA)	ppt	NS	NS	ND - 2.50	<1.70	2019	
pH	units	NS	NS	7.33 - 8.10	7.77	2017-19	Unknown
Potassium	ppm	NS	NS	1.20 - 5.20	3.07	2017-19	Unknown
Sodium	ppm	NS	NS	10.00 - 92.00	38.19	2017-19	Runoff and leaching from natural deposits
Strontium	ppb	NS	NS	240.00 - 620.00	479.29	2015	Unknown
Vanadium	ppb	NS	NS	1.50 - 5.70	3.35	2015	Unknown

Unregulated Constituents with Notification Levels

<i>Water Quality Constituent</i>	<i>Units</i>	<i>PHG (MCLG)</i>	<i>NL</i>	<i>Range</i>	<i>Average</i>	<i>Sample Year</i>	<i>Likely Source of Detected Constituent</i>
Chlorate	ppb	NS	800	100.00 - 460.00	175.71	2015	By-product of drinking water disinfection
Perfluorooctanoic Acid (PFOA)	ppt	NS	5.1	ND - 11.00	2.88	2019	Man-made substances used in surface coatings and protectant formulations. Discharge of runoff from fire training/response sites, industrial sites, landfills and wastewater treatment plants.
Perfluorooctanesulfonic Acid (PFOS)	ppt	NS	6.5	ND - 20.00	7.02	2019	

Disinfectant / Disinfection By-Products

<i>Water Quality Constituent</i>	<i>Units</i>	<i>PHG (MCLG) [MRDLG]</i>	<i>MCL [MRDL]</i>	<i>Range</i>	<i>Average</i>	<i>Sample Year</i>	<i>Likely Source of Detected Constituent</i>
Total Trihalomethanes	ppb	NS	80	ND - 15.00	11.40	2019	By-product of drinking water disinfection
Haloacetic Acids	ppb	NS	60	ND - 3.00	2.70	2019	By-product of drinking water disinfection
Chlorine Residual	ppm	[4]	[4]	0.30 - 2.00	1.20	2019	Drinking water disinfectant added for treatment

Lead and Copper Monitoring (El Monte/Whittier System)

<i>Water Quality Constituent</i>	<i>Units</i>	<i>Regulatory Action Level (d)</i>	<i>Sample Year</i>	<i>90th Percentile</i>	<i>Number of Samples Exceeding The Action Level</i>	<i>Likely Source of Detected Constituent</i>
Lead	ppb	15	2017	ND	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper	ppb	1300	2017	588.00	0	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead and Copper Monitoring (Montebello System) (e)

<i>Water Quality Constituent</i>	<i>Units</i>	<i>Regulatory Action Level (d)</i>	<i>Sample Year</i>	<i>90th Percentile</i>	<i>Number of Samples Exceeding The Action Level</i>	<i>Likely Source of Detected Constituent</i>
Lead	ppb	15	2019	ND	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper	ppb	1300	2019	290.00	0	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead Monitoring for Schools

<i>Water Quality Constituent</i>	<i>Units</i>	<i>Action Level</i>	<i>Sample Year</i>	<i>Range</i>	<i>Average</i>	<i>Number of Schools</i>	<i>Likely Source of Detected Constituent</i>
Lead	ppb	15	2018-19	ND - 43	1.60	29	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

Other - Treatment Technique (TT) Violation

<i>TT Violation</i>	<i>Explanation</i>	<i>Duration</i>	<i>Corrective Actions</i>	<i>Health Effects</i>
Groundwater Rule Treatment Technique Violation, failure to maintain 4-log treatment of viruses.	On June 17,2019, San Gabriel Valley Water Company experienced a failure at its groundwater treatment plant located in El Monte to maintain a minimum disinfection residual of 1.0 ppm for more than 4 hours.	7 hours, 5 minutes	On June 17,2019, the treatment plant was taken out of service and the treatment plant operators collected a water sample for residual chlorine and determined that the readings of continuous online chlorine analyzer was inaccurate. The results of the water sample was greater than 1.0 ppm. Additional measures are set in place to monitor disinfection levels to ensure prompt identification of a drop in the minimum disinfection residual.	Inadequately treated or inadequately protected water may contain disease causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

Pursuant to Title 22 of the California Code of Regulations, Lead and Copper monitoring for the El Monte/Whittier System was completed in 2017 with the collection of 50 samples. The next sampling event will commence in 2020. Lead and Copper monitoring for the Montebello System was completed in 2019 with the collection of 20 samples. The next sampling event will commence in 2022. During 2018-2019 twenty-nine schools were tested for lead. Of the twenty-nine schools tested, 2 schools exceeded the action level of 15 ppb. One school was resampled with confirmation results below the action level and one school took the source out of service. No further action was required.

THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY ("USEPA") AND STATE BOARD REQUIRE US TO PROVIDE THE FOLLOWING INFORMATION:

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, and mining.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. San Gabriel Valley Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>.

Nitrate: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 ppm may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

Perfluoroalkyl substances: Perfluoroalkyl substances, PFOA and PFOS, are a group of man-made chemicals used for many years in firefighting foams and in grease and stain-resistant, non-stick coatings and consumer products such as carpets, clothing, furniture and cookware. Exposure to levels of PFOA and PFOS in drinking water in excess of the Notification Level over many years may result in adverse health effects including developmental effects to fetuses during pregnancy, cancer, liver effects, thyroid effects and other effects (e.g., cholesterol changes).

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2019. All water systems are required to comply with the state Total Coliform Rule. Beginning April 1, 2016, all water systems are also required to comply with the federal Revised Total Coliform Rule. The new federal rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and *E. coli* bacteria). The U.S. EPA anticipates greater public health protection as the new rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system.

In order to ensure that tap water is safe to drink, the USEPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Additional Water Quality Information

San Gabriel Valley Water Company completed groundwater source assessments in 2002 and new assessments were completed in 2005, 2008 and 2017 for new sources added to the system. Groundwater sources are considered vulnerable to discharge from industry, factories, landfills, dry cleaners, automobile repair shops, gas stations, high density housing, fleet truck and bus terminals, underground storage tanks, and sewer collection systems. Copies of the groundwater source assessments are available for review at San Gabriel Valley Water Company's main office. All groundwater sources are disinfected before the water is distributed to the customers.

In addition to the constituents listed in this report, San Gabriel Valley Water Company conducted monitoring for over 100 additional constituents and the results show none of those constituents detected in the water. Included in this additional monitoring were constituents for which Division of Drinking Water and USEPA have not yet set standards. The State Board allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. For additional water quality information, contact: Hai-Van Nguyen, Water Quality Superintendent, at htnguyen@sgvwater.com or at (626) 448-6183, or write to San Gabriel Valley Water Company, Post Office Box 6010, El Monte, California 91734-2010.

Definitions and Footnotes:

- MCL = Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
- MCLG = Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.
- MRDL = Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.
- MRDLG = Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- ND = None Detected
- NL = Notification Level: Non-regulatory health based advisory levels established by the State Board for chemicals in drinking water that lack maximum contaminant levels.
- NS = No Standard
- NTU = Nephelometric Turbidity Units: A measurement of the turbidity of water as determined by the methods in 40 Code of Federal Regulations, part 141.74(a)(1) (67 Fed. Reg. 65888 (October 29, 2002), which is incorporated by reference.
- pCi/L = picocuries per Liter
- PHG = Public Health Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency, Office of Environmental Health Hazard Assessment.
- ppb = parts per billion
- ppm = parts per million
- ppm = parts per trillion
- units = Units of Measure
- TT = Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
- µmho/cm = micromhos per centimeter
- (a) = When 40 or more routine samples are collected per month, no more than 5% of the samples may be total coliform positive.
- (b) = Aluminum has both primary and secondary standards.
- (c) = Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.
- (d) = Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- (e) = The Montebello System is that portion of the City of Montebello south of the Pomona Freeway.
- < = Detected but the average is less than than California's Detection Limits for the Purposes of Reporting (DLR).

This report along with other important information can be found on the company's website at www.sgvwater.com.